

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## City of Sterling

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

The state drinking water program identified the following violations that may pose a risk to public health.

Identified Violation	Steps We Are Taking
We failed to complete the testing requirements for backflow prevention devices.*	We are currently in the process of developing a program that will enforce device testing.
We failed to comply with the requirements for surveying our system for cross connections.*	We have developed a survey and will distribute it to all applicable sites.
We failed to develop and implement a Backflow Prevention and Cross Connection Control Program.	The Backflow Prevention program being developed will be implemented in 2019.
We failed to complete a 2016 annual Backflow Prevention and Cross Connection Control report.	This violation was resolved Oct. 2018

**\*Uncontrolled cross connections can lead to inadvertent contamination of the drinking water.**

### What does this mean? What should I do?

- **There is nothing you need to do at this time.** If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

We anticipate resolving the problems by **December 31, 2019**. For more information, please contact **George Good** at [good@sterlingcolo.com](mailto:good@sterlingcolo.com) or **970-522-9700**, or **421 N 4th Street, PO Box 4000, Sterling, CO 80751**.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: City of Sterling - CO0138045  
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